

JUNGLE JEANS LTD
BIRTHDAY PARTY
TERMS AND CONDITIONS

- Jungle Jeans Ltd provides birthday parties for children aged between 2 years and 12 years.
- **Children over the age of 12 years are NOT permitted on the play equipment** and are not permitted to supervise younger siblings. Supervision of children must be by an adult or person over the age of 16 years.
- The birthday parties are held for two hours with a minimum of 1 hours play before having a private tea in a party room.
- Children are NOT PERMITTED to continue playing after the party unless paid and processed in the normal way at reception.
- No booking is secure without a £50.00 deposit.
- Party deposits are NON-REFUNDABLE however the value can be transferred to an alternative day provided 48 hours notice is given.
- In the event of a cancellation the deposit will be withheld. If a cancellation occurs within 48 hours of the party date full payment would be required.
- From time to time in unforeseen circumstances it may be necessary to alter the time of your booking.
- A minimum of 10 children is required on any booking and even if there is less numbers before or on the day, Jungle Jeans would still charge for 10.
- The maximum is 20 children.
- If a party experience more than 20 children on the day Jungle Jeans reserves the right to refuse additional children into the party room due to Health and Safety regulations being breached.
- A ratio of 1 adult to 5 children is always required for supervision.
- Jungle Jeans Ltd is not responsible for the supervision of the children at any time and adults are required in the party room for food service to children.
- Numbers for all parties need to be confirmed a minimum of 48 hours in advance.
- Once numbers are confirmed should guests not turn up on the day of the party there cannot be any variance to the price.
- The balance of the party is due 48 hours before the party day. Where possible, please pay when you confirm numbers.
- Party extras are available for booking. Once booked 48 hours notice may be required for cancellation.
- For reasons of Child Protection photography is not permitted within the play centre. However, a member of staff will organise a group photo at the end of play, so do bring your cameras with you.
- Crazy Tattoos requires parental consent and party host/parent are expected to gain consent before the party begins.
- Jungle Jeans Ltd endeavour to reserve seating for each party, however this is not a guarantee and seating for all guests is not guaranteed.
- Jungle Jeans Ltd is happy to provide allergen advice on any food products or ingredients used to make their menus.

- Due to strict insurance and environmental health regulations only, food provided by Jungle Jeans can be consumed on the premises. This is except for Birthday Cakes.
- Only birthday candles are permitted in the party room. Unfortunately, due to health and safety purposes **sparklers and party poppers are not permitted.**
- There are cd players in the party rooms. The equipment can only be operated by a member of staff on request. Cd's are provided.
- In the event of loss or damage to any equipment in the party room full cost would be liable by the party host. (parent)
- It is important to inform all your guests that adults and children are required to wear socks at all times. Without socks play is not permitted however socks are available for purchase.
- Parents who wish to leave their children do so in the care of the party parent. Jungle Jeans Ltd and their staff are not personally responsible for any children.
- For health and safety purposes knives and matches are provided by Jungle Jeans for the cutting and lighting of the cake. Please do not bring your own.
- Jungle Jeans has two centre mascots Elephant and Monkey. We provide this service free of charge but is dependent on availability and not always a guarantee.
- **Admission for parties should be no more than 10 minutes before. Unfortunately, entry cannot be accepted before this time.**

ALLERGIES

- **Should any of your children at your party have any allergies and are treated with EPI pens the parent of the child is required to always stay in the building.**
- **Jungle Jeans needs to be notified 48 hours in advance for any allergen requirements by the parent of the child concerned. Please ask the parent to contact us in person calling 02380638120.**